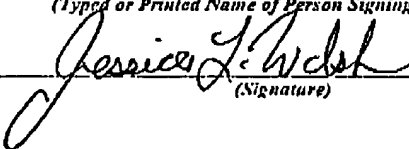


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CERTIFICATE OF TRANSMISSION BY FACSIMILE (37 CFR 1.8)			Docket No. SOM920000011US1	
Applicant(s): JOHN J. ROFRANO				
Serial No. 09/688,715	Filing Date 10/16/2000	Examiner MARK A. FADOK	Group Art Unit 3625	
Invention: SYSTEM AND METHOD FOR AN ADAPTIVE SALES INTERVIEW SEARCH TECHNIQUE				
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<p>I hereby certify that this _____ <u>Response to Final Office Action</u> _____ (Identify type of correspondence) is being facsimile transmitted to the United States Patent and Trademark Office (Fax. No. <u>703-872-9306</u>) on <u>April 23, 2004</u> (Date)</p> <p style="text-align: center;">_____ Jessica L. Walsh (Typed or Printed Name of Person Signing Certificate)  (Signature)</p> <p style="text-align: center;">Note: Each paper must have its own certificate of mailing.</p>				

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APPLICANT: JOHN J. ROFRANO)
SERIAL NUMBER: 09/688,715) Group Art Unit:
FILED: October 16, 2000) 3625
FOR: SYSTEM AND METHOD FOR) Examiner:
AN ADAPTIVE SALES) Fadok,
INTERVIEW SEARCH TECHNIQUE) Mark A.

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RESPONSE TO FINAL OFFICE ACTION

In response to the Final Office Action mailed January 23, 2004, Applicant requests reconsideration in view of the following remarks.

SOM0220000011US1
123-0002

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